

Twin Cities Siding Professionals  
855 3<sup>rd</sup> Street SW  
New Brighton, MN 55112

Dear Terry,

Our remodeling project has been a learning experience. If we were to do it all over again, there are things we would do the same, and things we would definitely do differently. One of the things we would do the same is to use Hardi-Plank as our siding material and Twin Cities Side Professionals as our siding contractor.

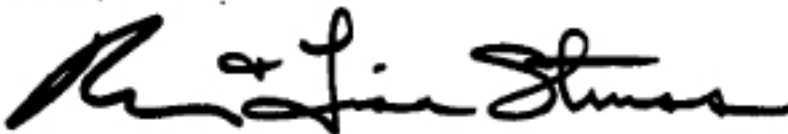
Since we are doing much of our remodeling work ourselves, our satisfaction of hired contractors is based on four things:

1. Did the job get done quicker than we could have done it ourselves?
2. Was the job done as well or better than we could do it?
3. Did the contractor maintain clear communications?
4. Did the contractor care that we were happy?

Twin Cities Siding Professionals rang the bell on all four. I would hire you again and recommend you to others. We especially appreciated the clear communications that were maintained throughout the job. Too often other contractors kept us in the dark about procedures and schedules. With you we knew clearly what the job was going to look like when finished and the status of the job's schedule. We also appreciated the quality control you maintained. The job was not done until it met your standards and our expectations.

Thanks again for being one of the good experiences of our remodeling project!

Yours,

A handwritten signature in black ink, appearing to read "Ron & Lisa Struss". The signature is fluid and cursive, with the first name "Ron" being larger and more prominent than the second name "Lisa".

Ron and Lisa Struss