

Mr. Terry Stamman, CEO & President,
Design Consultant
Twin Cities Siding Professionals
664 Transfer Road, Suite 22A
St. Paul, MN 55114

Subject: Successful Project Completion

Dear Terry (& Kirsten),

We just wanted to drop you a line to tell you how pleased we are with our new James Hardie siding; and more importantly how impressed we are with your company. Your name says it all – Professional! I know we talked about the home remodeling industrial reputation and your company really stands out. We are completely satisfied.

As you know I am very detail oriented and like to be hands on. All of your people were exceedingly helpful, cooperative and did their jobs in a very professional manner. Everyone, and I mean everyone, from your management team. Dave Brown, to the on-site workers including Curt Dingmann, Matt & Mark the first 3 weeks, and then Eric & (?) the last week, to John, and even Ann in your office contributed to the over-all success of the project. Special accolades should go to Curt. He is a very skilled worker. He worked with me throughout the job and kept me informed with their schedule and asked questions/my opinions & desires as they came up. We had a good working relationship. I got a kick out of his comment when I asked how this job compared to others he has done. He stated "I was the only home owner who worked as hard/long as they did!" I was washing windows, gutters, installing items (see punchlist) but staying out of their way.

I was especially impressed with how they came to work every day, started at 7:00 am, broke for lunch at 11:30 am; and cleaned up every night before leaving for the day. Very professional!

Attached is a punchlist of final items needing attention on the last day, Monday, June 26. As you can see they are minimal and were taken care of – either by Curt, Matt (or me).

There are two requests I have of you: 1) If I want to purchase another gallon of the Sherwin Williams paint ("Duration" exterior Latex James Hardie Arctic White JH 10-20), could I use your contractor discount? And, 2) Can you recommend a good, reliable roofing contractor? Someone who could do a job as professional as you? I had it done in March of 1993 but your people commented how bad it was! Dave & John mentioned someone but I didn't get the complete name and phone number.

Again, thank you for a job very well done.

Sincerely yours,



Charles J. Diederich