

Jeff and Gloria Emmrich

Mr. Terry Stamman
Twin Cities Siding Professionals
855 3rd Street S. W. Suite 1
New Brighton, MN 55112

Dear Terry,

Thank you so much for a job very well done. My wife and I cannot thank you enough for the efficient and (may we say) magnificent job your crew did in siding and painting our apartment house in Minneapolis this spring. Without exception, every one of our tenants commented on the courtesy, efficiency and respect shown by the senior project manager and each of your employees while on the property. (Trust me, we have had multiple tenant complaints in the past because of various other companies working on repair projects, etc.)


We braced ourselves again as we watched you move onto the property as we were afraid we might again have endless complaints from tenants. But, to our surprise there was not one. Instead, it was very much the other way around! Tenants actually thanked US for such a great experience. We are thrilled knowing the tenants are happy and know they respect their home and our property all the more because of the excellent siding job that was done. There was little inconvenience to anyone and all work was done when promised and on schedule. We are out of state owners as you know. We came from North Carolina during the time the job was to be done. This was a risk as many companies put you off for weeks. No problem with your group! You were there on the day promised. Thank you!!

Terry, each encounter we had with you personally was gratifying. You are a very conscientious and fair man and we have recommended your company to all the neighbors. (I was serious when I said to leave your sign up in the yard for as long as you wish!)

Your bid was completely precise, down to the dollar. There were no hidden charges and you never wavered. We received a complete James Hardie siding job and are extremely happy with the choice of color and application quality in your Sherwin-Williams Duration Coating.

You cannot know how happy we are that the exterior of the house is now preserved "forever." No more worry and no more hassle. Our experience with you was completely rewarding and we will tell everyone we know in the Twin Cities (and beyond) about our excellent experience.

Sincerely,



Jeff and Gloria Emmrich
Owners